

Sage Business Cloud Payroll Professional

What's New

September 2024



Release 6.3a *(Released 16 September 2024)*

Refer to the Release Notes for full details, as well as details regarding patch files released during the year.

RSA: Mid-Year Submission Legislative Changes

The South African Revenue Services (SARS) have published the latest SARS PAYE BRS version 23.0.0, effective from 1 March 2024 specifying the validations for the September 2024 Interim PAYE Reconciliation for tax year 2024/2025.

The system has been aligned to the latest SARS requirements for mid-year submissions.

- New IRP5 Code 3926 – “Savings Withdrawal Benefit (PAYE)
- IRP5 Code 3620(3670) – Reworded
- IRP5 Codes – 3923 Removed

New Feature – Email Tax Certificates at Tax Year End

We have added a new feature enabling you to email Tax Certificates to your employees during a Live IRP5 Run at Tax Year End.

IRP5 Related Issues Resolved

Area	Issue	Detail
Issues Resolved		
IRP5 Code 4587	Incorrect amount exports.	Foreign Income Employees with Tax Status other than “No Tax” should export IRP5 Code 4587 as zero. Foreign Income Employees with Tax Status “No Tax” should export IRP5 Code 4587 as the sum of all the Foreign Income Codes. Foreign Income Employees with Tax Status other than “No Tax” was exporting a value for IRP5 Code 4587 instead of a zero.
IRP5 Validation	New validation message.	If an employee has a Tax value (IRP5 Code 4102 + IRP5 Code 4115) that is greater than the Total Earnings (IRP5 Code 3696 + IRP5 Code 3699) for the Tax Year, the employee will be

listed on the Validation Report with the message “The employee has tax greater than Total Earnings”.

Pegg Becomes Sage Assist

You can access “Ask Pegg” from the Company Selection Screen and from the Main Menu by clicking on the following icon:



Pegg has been renamed to Sage Assistant.

When you click on the icon, the new-look Sage Assistant will open a Chat dialogue screen.

Custom Bank File

Custom Bank File Generator is now available, empowering you to set up your own Bank File Layouts, if the layout is not already available in the system.

This new feature is found on **Main Menu > Interfaces > Export Control > Custom Bank File**.

Please Note: You may need the assistance of your authorized Sage Accredited Business Partner.

Other Africa: Multiple Tax Tables

The following pertains to all **Other Africa Tax Countries**.

Some of the Other Africa Tax Countries, e.g. Zimbabwe, have multiple Tax Tables in a year. This leads to a labour intensive exercise of transferring employees without YTD figures and terminating the employees in the original company. A Start of Period needs to be processed in the original company before the new Tax Tables can be applied to avoid any tax recalculations.

Therefore, we have modified the working of all the Other Africa Tax Tables to allow for multiple Tax Tables within a Tax Year.

The Tax Tables have been split per country and a specific date can be applied within a tax year.

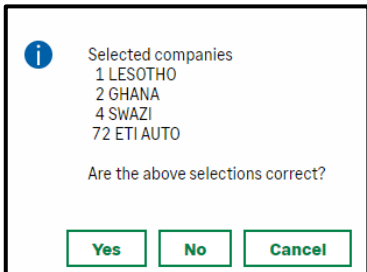
As from Release 6.3a, the new version of the Tax Tables will automatically be applied. No action is needed from you as the user.

Other Tax Countries: Existing Statutory Report Changes

Country	Report	Details
Issues Resolved		
Namibia	Form 10 (SSC Submission) and VET Levy	In non-monthly companies, these two reports were printing the current pay period values instead of MTD+ values.
Template Changes		
Kenya	Citidirect DFT (Citibank) File	<ul style="list-style-type: none"> An additional hash (#) delimiter has been inserted in Field 121. The "Purpose Code" has been moved to export in Field 122.
Swaziland	PAYE Monthly Declaration Return	<ul style="list-style-type: none"> Report look and feel: Updated. Second page: Notes section removed. Report Heading: Updated with new logo and wording. Postal Code: Field removed and Postal Code now prints together with Postal Address. Heading "Contact Details": Removed. Email: Removed. Description below Month and Tax Year: Font and colour changed. Field B: Description changed from "No. of P.A.Y.E. Employees" to "No. of PAYE Employees". Field H: Description changed from "P.A.Y.E." to "PAYE". Field K: "Date Withheld" moved below "Tax on directive lump sum payments". Field M: "Penalty (specify month)" removed. Field N: Removed "Interest (specify month)". Field O: Removed "Total amount paid (L+M+N)".
Swaziland	PAYE Recon Submission File	Column A changed: Validation for "Employee serial no (graded tax number)" now gives a warning that the graded tax number is incomplete but allows the report to run and creates the report instead of stopping the report.

System Modifications/Issues Resolved/Known Issues

The following system modifications have been made and issues have been resolved. Please take note of the Known Issue.

Area	Issue	Detail
System Modifications		
Re-index Files	Message required	Main Menu > Utilities > Re-index Files Whether you select the “Fast” or “Slow” execution, on completion a message will display stating that the “Re-Index completed”.
Report Printing	Printing for Multiple Companies	Main Menu > Reports > Various Reporting Options When printing a report, e.g. Stats SA (Real Number 769), and selecting the “Multiple Companies” option, the system will display a message listing the Company Number and Names that you selected for inclusion.  <ul style="list-style-type: none">• <Yes> accepts your selections and continues to print the report.• <No> takes you back to the Company Selection Screen to amend your selections.• <Cancel> cancels the print request and returns you to the Main Menu. <div>Please Note: Only the first 25 companies selected will be listed on the message, but all selected companies will be included in the report.</div>
Support Letters	Changed to PDF Documents	Company Listing Screen > Help > Support Help The following Support Authorisation Letters have been replaced by .PDF documents: <ul style="list-style-type: none">• Delete Company

- Add Super User

Select the applicable letter from the selection list and click on **<Download Letter>**.

Use PDF Writer to complete the necessary fields and return to Sage. Alternatively, print the letter out, complete and return to Sage.

Area	Issue	Detail
Issues Resolved		
Batch Import Display Reports		<p>Main Menu > Reports > Export/Import Reports > Batch Import Reports</p> <p>Select Modules and <Continue>.</p> <p>The Report Descriptions were only displaying the first few letters of the Report Name.</p>
Batch Import Error Message Reports		<p>Main Menu > Reports > Export/Import Reports > Batch Import Reports</p> <p>When you select Payroll, click on <Continue>, tick "Select All" at the bottom of the Report Listing so that all reports are set to "Yes" in the "Select" column, you were getting the following error message:</p> <p>"REALREP File not found".</p>
Citibank (CDFF) and New Layout	File is not encrypted.	<p>Main Menu > Interfaces > Export Control > ACB</p> <p>Citibank CDFF and Citibank New Layout</p> <p>Even though "Apply the Bank's encryption to the File" is selected (ticked), when the ACB file is exported from</p> <p>Main Menu > Interfaces > Export Data > ACB Payroll Data the export file was not encrypted.</p> <p>The certificates have been revised and the files are successfully encrypted now.</p>

Error Message	Problem reading EEQCNT record – 23	If you are licensed for the Equity Module and you go to Main Menu > Employee > Change Employee
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And you access an employee record and move through the various Tabs you would get the following message:

“Problem reading EEQCNT record – 23”.

The error message has been reworded to read:

“EEQCNT record not found. Please go to Equity Remuneration Control screen to set up a new record”.

Once you have updated the Equity Remuneration Screen found on **Main Menu > Equity > Equity Remuneration Control** the problem is resolved.

Error Message	Status 47 on VP MED File	If you were ever licensed for the Personnel History Module , but no longer are licensed for this module and you go to Main Menu > Employee:
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- Delete Old Employees or
- Modify Employee Numbers

Then the system gave a “Status 47 on VP MED” error.

Date Engaged	Display	The last digit of the Employee Date Engaged was chopped off on the ribbon at the bottom of the following screens:
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- Payslip (including Subscreens, Re-imbursive Travel Screen, MTD Screen, History Screen)
- Employee Tax Screen
- Employee Leave Transactions
- Personnel History Screens
- Employee Skills Screens and
- Equity Screens

InfoSlips Export	Index out of Bounds Error	If you were accessing the system as an “ Invited Consultant ” and exported InfoSlips from Main Menu > eSolutions > InfoSlip Exports then you would get the following error message: “Index Out of Bounds Upper bound = 999 in VIEXP24.ACU”.
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Loan Module: Company Totals Report	Totals incorrect	Main Menu > Payroll > Loan Module > Reports > Company Totals
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If the employees in the company have loans under various Loan Types then the Totals on this report accumulated incorrectly.

Loan Payslip	Prints too many pages	When you are licensed for the Loan Module and print the Loan Payslip from Main Menu > Payslips > New Payslips > Loan Payslip and you select to “Print Payslip to PDF/Upload for Mobility” then each Loan Payslip printed 51 blank pages after the Loan Statement.
MIBFA	Export Screen	When you are affiliated to MIBFA on Main Menu > Company > Company Miscellaneous 1 , Main Menu > Interfaces > Export Data > Industrial Councils The final export screen displayed the incorrect “Employee Personal Details” file name that is created and needs to be emailed to MIBFA.
Performance Evaluation	System hangs	Main Menu > Personnel > Performance Evaluation > History > Select an Employee > Add When you added a new review, accepted the default date, selected an “Evaluator Code” and select an “Assessment Table”, the table opens with the various ratings, however, you were now stuck and needed to close the system. It is now possible to select the “Assessment Table Number” from the list.
Retirement Fund Setup - Step by Step guide - Step 4 Help	Wording incorrect	Main Menu > Payroll > Definitions > Retirement Funds > Pension or Provident Fund > Fund Setup: Step by Step Guide > Step 4 Help We have amended the wording to read: “Definition: Remuneration (Taxable Earnings + Taxable Perks + Taxable Company Contributions) on which the Employer Contribution is based (full Travel and Public Office Allowance).”
Stats SA Report (Real Number 768)	File Error 48.02	Main Menu > Reports > Reports and Maintenance When printing the Stats SA Report to the screen , you would get the following error message: “File Error 48,02 on COBOL error at 0480A7 in VIP768.acu”.

Stats SA
Report (Real
Number 768)

Incorrect values

Main Menu > Reports > Reports and Maintenance

When printing the Stats SA Report for **Multiple Companies**, the incorrect values were printing.

Start of Period

Hangs when select to Print
Audit Report

Main Menu > Reports > Reports and Maintenance > User PDF Setup

If the “Email Report” is selected (ticked) and the Email Address is captured on the **<Recipient List>** then the system would hang on the first employee that is processed during the Start of Period process. This was due to the system not being able to email the Audit Reports.

UI19 (Real
Number 769)

Heading

The heading “Contribution 1%” has been amended to read “Total Contribution”. This aligns the header to the content of the column which is a total of the employee and company contributions.

UI19 (Real
Number 769)

Logo

The logo at the bottom of this report has been aligned to our latest branding.

Workforce
Statistics

Main Menu > Reports > Contemporary Reports > Workforce Statistics

When printing the:

- Terminations per Month and
- Terminations per Reason

And you entered a specific Date Range, the reports were only printing employees that were terminated in the Current Pay Period and did not consider terminations in the whole date range.

Zimbabwe New
Currency

Change of Zimbabwean
currency to ZiG (Zimbabwe
Gold)

The following screens have been modified to accommodate the new Zimbabwe Gold currency (ZiG):

From the Main Menu:

- Company > Gross Up Currencies
- Company > Payslip Currencies
- Company > Miscellaneous Screen 3 and
Miscellaneous Screen 4
- eSolutions > InfoSlip Control > Company Info Tab

Known Issues

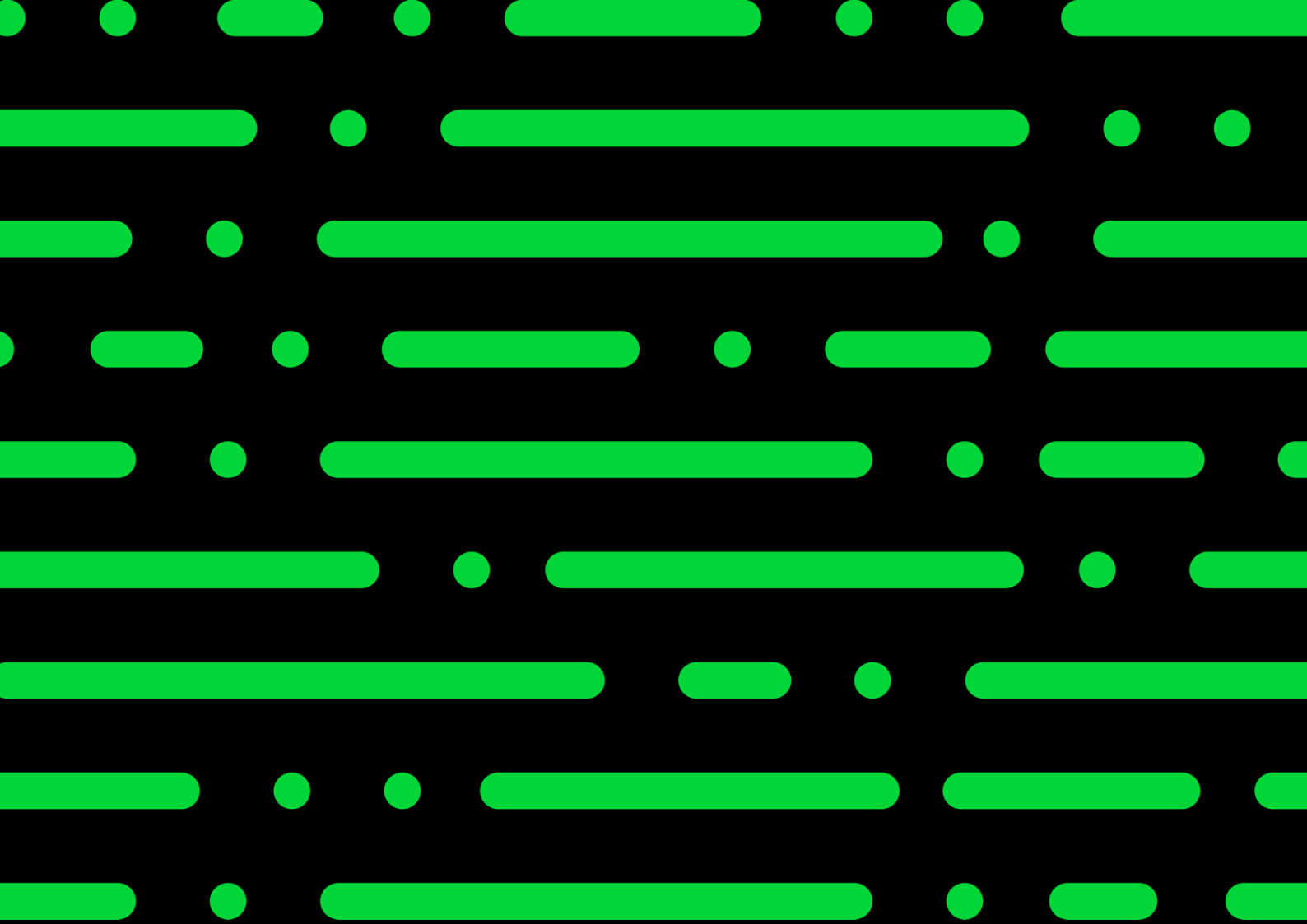
Stats SA
Report (Real
Number 768)

Display incorrect on
screen.

Main Menu > Reports > Reports and Maintenance

When printing the Stats SA Report (Real Number 768) to the **screen**, the Company Number is displayed as “000”.

This will be amended in a future release.



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