



## Newsflash

March 2023

### Sage Business Cloud Payroll Professional

#### Current software release

The latest version **Release 6.0a** was deployed on 8 March 2023 and is a **mandatory** update for all users.

Included in this update:

- South Africa: Tax Tables for 2023/2024
- Employment Verification Service
- Africa tax country changes on tax tables and reports

Click [here](#) to for more information about the software release.

Review frequently asked questions on this month's **Support Snippets**.

[Read Snippets](#)

## Legislative changes

### South Africa - Annual Employer EMP501 Reconciliation Submissions

Employers must submit their 2022/2023 EMP501 reconciliations and tax certificates from **1 April to 31 May 2023**.

Click [here](#) for more information.

### South Africa - Extension date for the 2022 Return of Earnings Submission

The Director General of Employment and Labour published a Government Notice extending the deadline for the 2022 Return of Earnings (Financial year 2022/2023) submission from 1 April 2023 to 31 May 2023.

Click [here](#) for more information.

### South Africa - Budget Speech 2023/2024

The South African Minister of Finance, Enoch Godongwana, delivered the National Budget Speech on 22 February 2023.

Click [here](#) to review the summary of the changes, the new payroll tax pocket guide and access the latest tax calculator for the 2023/2024 tax year.

### South Africa - National Minimum Wage increase effective 1 March 2023

The Minister of Employment and Labour published Government Notice No. 3096 on 21 February 2023, increasing the national minimum wage from R23.19 per hour to R25.42 per hour. Click [here](#) for more information on this increase.

## **South Africa - BCEA earnings threshold increase effective 1 March 2023**

The Minister of Employment and Labour published Government Notice No. 3067 on 20 February 2023, increasing the BCEA earnings threshold from R224 080.48 per annum to R241 110.59 per annum. Click [here](#) to read more.

## **South Africa - OID Earnings threshold effective 1 March 2023**

The Director General of Employment and Labour published Government Notice 1617 of 2023 on 17 February 2023 increasing the OID earnings threshold from R529 264 per annum to R563 520 per annum. For more information, click [here](#).

## **Namibia - Budget Speech 2023/2024**

The Minister of Finance of Namibia delivered the 2023/24 budget speech on 22 February 2023, and there are no proposed changes affecting payroll in the coming year.

Click [here](#) to read more.

## **Zimbabwe - NSSA Insurance Earning Ceiling**

Following the promulgation of SI 64 of 2022, the POBS maximum insurable earnings will now be reviewed on a quarterly basis. Click [here](#) for more information for the months of January 2023 to March 2023.

## **Real-time information notifications**

Stay updated on the latest news related to the payroll environment by activating real-time notifications on the Sage City forums. Click [here](#) for steps to activate your notifications.

**Latest news**

## **General Announcements**

### **Telephone Number**

Our new contact number you can find us on is **086 123 SAGE (7243)**.

Please note that all our other numbers will be discontinued in due course.

## Annual Licence Fee Renewals

This is just a reminder that Annual License Fee Renewal invoices sent out earlier in December, was payable before end February 2023.

- [How do I generate a renewal code for my payroll on the Sage Portal?](#)

## Sage Compliance documents

If you require the BEE certificate, bank verification or other compliance documents from Sage, you can request them [here](#).

## Payments to Sage

To help maintain access to your software, we need to allocate your payment to the right account. The easiest way to do this:

- Make use if the Pay Now or recurring payments options available on the Sage Customer Portal
- Always use your Sage account number (Site code) as payment reference on all payments to Sage
- When paying via EFT, please pay into the appropriate bank account that reflects on your statement
- To make it easier, we have introduced the *Pay Now* function and *Debit Order* options on the [Sage Customer Portal](#). Click [here](#) to download our guide for these payment options.

Due to the introduction of POPIA on 1 July 2021, we are unable to obtain details from banks to investigate incorrect payment references.

## Sage Finance available on Live Chat

You can contact the Sage Finance team with any invoice or payment-related queries without the need to wait on the telephone queue.

[Chat with Finance](#)

# Engage with Sage

## Please share your feedback

At Sage, we're serious about improving the quality of our Call Centre Service.

After each engagement with a Call Centre Agent (either on phone or email) you'll receive a survey asking you to rate your interaction.



Please take a few minutes to complete the survey. Your feedback is used to improve our service to you!

## Support Resources

Visit and bookmark the [Sage Resources Centre](#) for quick access to all help options, including:

- [Sage Knowledgebase](#)
- [Sage University](#)
- [Sage City discussion forums](#)
- [Sage City Year-end Centres](#)
- Live Chat:
  - [Finance](#)
  - [Payroll software support](#)
  - [Infoslips](#)
- [Submit query online](#)
- Telephonically on (+27) 086 123 7243 (SAGE)

Watch video

## Support operating hours

### Live Chat, Telephone and Webforms

- Mondays to Thursdays - 08:00 to 17:00
- Fridays - 08:00 to 16:00

We are closed on weekends & South African public holidays.

## Need help?

Visit [Sage.com/Resources](https://sage.com/Resources) for support, including links to the Sage Knowledgebase, Sage University, and more.

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