

## MANDATORY SAGE 200 EVOLUTION UPGRADE

Please take note of a mandatory product upgrade of Sage 200 Evolution that should be completed by no later than 12 November 2021 for affected versions.

This upgrade becomes especially important as the Evolution digital certificate is due for expiry on the above-mentioned date and therefore needs to be replaced by the upgrade.

**For more details about the mandatory upgrade, including the affected Evolution versions:**

<https://www.sagecity.com/za/sage-evolution-south-africa/f/sage-evolution-south-africa-announcements-news-and-alerts/175884/mandatory-sage-200-evolution-updates-required>

**For more details on how to access and download Sage 200 Evolution from the Sage FTP sites:**

<https://www.sagecity.com/za/sage-evolution-south-africa/f/sage-evolution-south-africa-announcements-news-and-alerts/176105/downloading-of-sage-200-evolution-from-our-sage-ftp-sites>

**For more details on how to install Sage 200 Evolution:**

<https://za-kb.sage.com/portal/app/portlets/results/viewsolution.jsp?solutionid=200707140208771&page=1&position=4&q=installing%20evolution>

**As a temporary solution, note that you can replace the Branch Accounting Sync Monitors of the affected versions. Open this link for a detailed article on how to achieve this:**

<https://za-kb.sage.com/portal/app/portlets/results/viewsolution.jsp?solutionid=211027193106547&page=1&position=1&q=Branch%20Accounting%3A%20How%20to%20replace%20Branch%20Accounting%20Sync%20Monitor%20files%20without%20having%20to%20reinstall%2C%20including%20the%20new%2064BIT%20Sync%20Monitor>

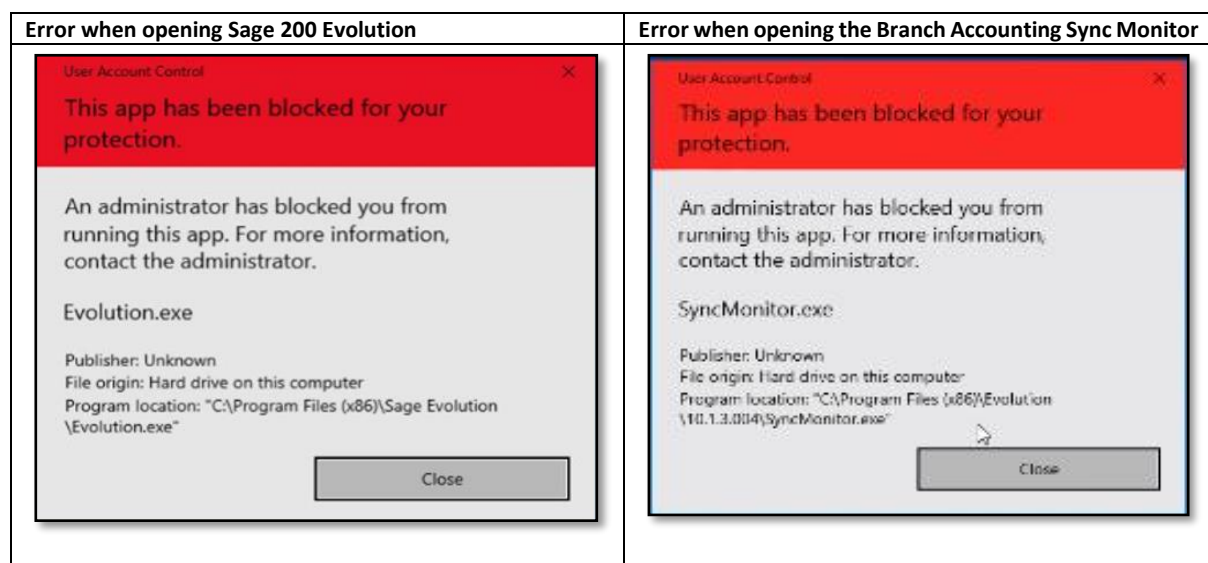
**For more details on how to access the new Sage 200 Evolution 64BIT Sync Monitors:**

<https://za-kb.sage.com/portal/app/portlets/results/viewsolution.jsp?solutionid=21102111612247&page=1&position=1&q=FTP%20Site%20Instructions%20for%20accessing%20the%20new%2064BIT%20Sage%20200%20Evolution%20Sync%20Monitor%20n%20the%20Sagepaste!%20FTP%20site>

### Frequently Asked Questions:

**What will the impact be on a customer's business after 12 November 2021 if they don't install the update?**

First note that applying the mandatory update will replace the existing certificate and issue a new certificate.



In addition, you should also not be able to install / re-install / un-install Evolution using your current version's install directory.

**Why is Sage issuing a mandatory software upgrade?**

At Sage, we take security very seriously. We want to make sure our customers are always protected. Installing these updates is essential for keeping Sage products secure and compliant with the latest statutory requirements.

**Why is Sage doing it now?**

Where possible, we try to align security updates with standard product releases. Most payroll products have releases going out now, and we did not want to run this during year-end in February/March 2022.

**How is Sage able to enforce a mandatory software upgrade?**

DigiCert, a world renown digital certification company to certify websites, networks, e-mail clients and other interactions, as well as software including Sage 200 Evolution. Sage therefore instructs DigiCert to disable current Sage digital product certificates as they are now replaced by the updated certificates that comes with the new product updates.