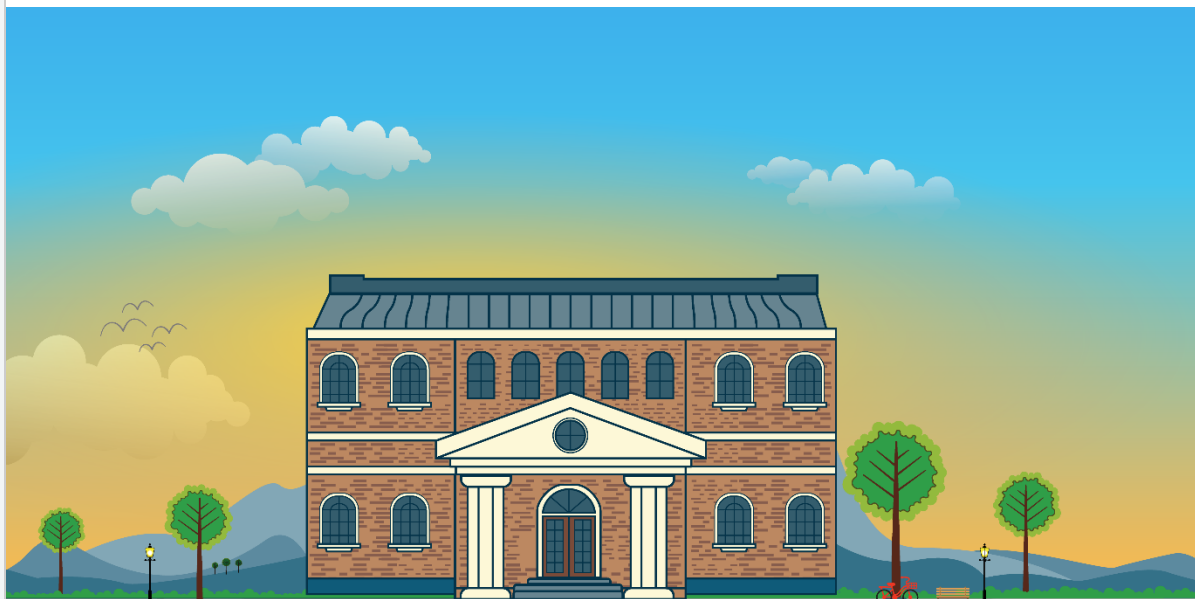


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Newsflash September 2020

Sage Knowledgebase

Important System Information

Current Software Release

Release 5.5a is a mandatory release for all users and must be installed before completing the Interim Reconciliation submission to SARS. Visit Sage City Announcements, News and Alerts, to read about what has been included in this new release, as well as which IRP5 code changes need to be manually amended in each payroll company.

Important:

- Companies which claim ETI must first complete an [ETI reconciliation](#) before beginning the Interim Reconciliation submission process

- Users who installed Release 5.4c+ in any month *after* May 2020, must [ensure that the Skills values have been cleared from every employees History Screen for the period May - Aug 2020](#)
- Have you added back the [1% for employer Skills contributions](#), in all September payrolls? This must be done by the payroll administrator as Release 5.5a does not automatically update the field

Sage City News

Legislative changes

RSA Users only

2020/2021 Interim EMP501 Reconciliation Submission Dates

The Interim EMP501 Reconciliation submission period commenced on Monday 14 September 2020 and will remain open for submissions until 31 October 2020. SARS has also published these [dates on their website](#).

TERS benefits were extended until 15 September 2020

The Minister of Employment and Labour published a new [TERS Direction](#). This Direction is effective 16 August 2020 and shall remain in operation for as long as the declaration of the Covid-19, in terms of the National Disaster Management Act, as a national disaster subsist or until withdrawn by the Minister, whichever comes first. Please click [here](#) to view the media statement.

New deadlines for TERS benefit applications

- TERS benefit applications for March 2020 to May 2020 will close on 25 September 2020,
- TERS benefit applications for June 2020 will close on 15 October 2020, and
- TERS benefit applications for July to 15 September 2020 will close 30 October 2020

No further applications for these periods will be accepted beyond these dates. To read the notice on the Department of Employment and Labour Website, please click [here](#).

e@syFile - relaxed validations for IRP5 code 4587

Please click [here](#) to view the SARS notice regarding IRP5 code 4587. A new e@syFile release will become available on Monday, 21 September 2020, which will contain the relaxed validations for code 4587. If employers experience any errors with code 4587, they should wait for the new e@syFile release. The validations for code 4587 will be revised and clearly specified in an updated PAYE BRS for the February 2021 submission. Read our Sage City post [here](#).

SARS notice - Interim Reconciliation Submissions and new e@syFile Software

SARS published a notice informing employers about the following:

- Interim Reconciliation Submission dates
- New source/IRP5 codes for 2020/2021
- Excessive liability change workflow
- Employment tax validations
- New notice for non-compliance penalty assessment
- e@syFile changes/enhancements

To view the notice, click [here](#).

Non RSA users**Zimbabwe: Tax Credit Limit changes – Effective 1 January 2020**

The following tax credit limits were increased from ZWL7 200 to ZWL9 000:

- Blind person's credit
- Mentally or physically disabled person credit
- Credit for taxpayers over 55 years

These tax credit limits have been included in the Zimbabwe Tax Files. For more information on these tax credit limit changes, please click below.

[Read more](#)

General Announcements

CakeHR – 6 month extended trial change

As you will know, Sage has put a number of resources in place to support businesses during this unprecedented time—including an extended trial offer for CakeHR. As businesses start to re-open and adapt to many new ways of working, we're going to ensure we are doing all we can to help you with the new challenges you will be facing. As part of this activity, the CakeHR offer we have in place is going to be refreshed:

CakeHR trial offer change

From the 1st of September, the extended free trial period will be for a period of 3 months. This means that from the 1st of September until 30 September 2020, any new customer signing up to a trial will get a 3-month trial with no charge to support them in streamlining their HR processes.

Note: Any customers currently in trial will be unaffected and still be entitled to the 6-month term where applicable.

Sage Online Support Webinars

When you have a question or need help, you want to know you have the support when you need it most. Sage has many resources to help you get the most value out of your Sage solution. Sometimes, however, having multiple options can be a little overwhelming.

Not sure of which support channel to use when? Join us for this free informative webinar where we will guide you through each option and advise on when to use each channel. There are 10 sessions, scheduled over September and October.

Click [here](#) to register for the webinar and select a suitable date. Please ensure that when you register, that your time zone is set to South Africa (Pretoria) and add the event to your calendar.

Sage Talent Solutions – Termination of service notice

Just a friendly reminder after previous communications sent; Sage has decided to close the Talent Solutions function within Sage South Africa. Talent Solutions is not a core Sage product aligned with our segmentation and product strategy, and unfortunately, all the roles within the Talent Solutions team will, therefore, be made redundant. This decision was not taken lightly, and it is an especially difficult one to make when it impacts our colleagues. It is a strategic business decision that was already in progress and is completely unrelated to COVID-19. These changes are part of our longer-term operating model changes to align the business to our strategy.

We hereby confirm that all the Talent Solutions Services Agreements will therefore conclude on 30 September 2020. All current Temporary Employment Services (Fixed Term Contracts) will continue until the current end date as per the Annexure B and will not be renewed thereafter.

Any further queries can be directed to lizelle.ebeling@sage.com
Please direct all payroll queries related to Sage Recruitment to Recruitment.Pay@sage.com

Survey from our Support Team

Please click below to participate in a short survey. Help us gain valuable insight into what customers prefer when it comes to resolving everyday system related queries. We want to understand your support preferences to become better at what we do.

Share your feedback

Sage Online Resources

Finding Answers Fast: Resources for Sage solutions.

Sage has many resources available to help you get the most value out of your Sage solution. Sometimes, however, having multiple options can be a little overwhelming. Now you can get quick access to all resources by remembering a single URL: **www.SageCity.com/Resources**
Select your Country or Region (Africa), Select your Product.

Sage Online Resources

Sage City Mid-year Centre

In preparation for the SARS Employer Mid-year Reconciliation (EMP501) due 31 October 2020, the Customer Service teams have implemented all possible measures to ensure our customers who require support are assisted. We do anticipate, however, that our traditional telephonic and web form support channels will be significantly impacted by the query volumes, extending the hold and response times you experience.

There are a number of tools available to help you with the Mid-Year submission to SARS. Read more [here](#).

Mid-year Centre

Learning Services

August PAYE Submission training

Join us for the Sage Premier August PAYE Submission training. Learn about the submission of the Interim Reconciliation to SARS and how to best fulfil these obligations using the Sage Premier system.

SARS e@syFile Bi-Annual Submission Workshop

Join us for a comprehensive workshop that revolves around the various tasks needed to be completed to ensure a smooth and efficient bi-annual submission process to SARS. This workshop will also enable you to take ownership of the payroll submissions process. You will be able to complete a test submission on SARS e@syFile. If you would like to learn how to complete the bi-annual tax submissions on SARS e@syFile-Employer, this course is for you.

For more information on either of the above courses please contact 011 304 1820 or e-mail us training.za@sage.com

More about Learning Services

Operating Hours

Monday to Thursday: 8 am to 5 pm
Fridays: 8 am to 4 pm
We are closed on all RSA Public Holidays.

Contact Details

[Payroll Support](#)
[Annual Licence Fees or Renewals](#)
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